

*"Since becoming a
volunteer at
Serve Moses Lake,
I have become
more compassionate
and realize that
people have real
needs and
situations that are
difficult to find a
way out."*

-Roseanne Laphorn
Volunteer since 2010

As a volunteer at SERVE,
you will have the unique experience
of walking with people through a
variety of circumstances and often
during times of crisis in their life.
Showing compassion and grace is
an important aspect of our ministry.

Serve Moses Lake
422 W Third Ave
Moses Lake, WA 98837

PLACE
STAMP
HERE



**New Volunteer
Recruitment Information**



What We Do

- Receptionists greet clients at the front desk/ provide hospitality, schedule appointments, and answer the phone
- Intake volunteers meet with clients to learn more about situation and need
- We verify the circumstances and needs of our clients (request documentation, call other service providers, etc.)
- We attempt to provide a comprehensive plan of action for each client
- We make referrals to other crucial local agencies and resources

Based upon our recommendation, local churches respond to client needs. Financial help comes from local churches... not our office. Material help comes from the local community.

Services provided

Advocacy, Agency referrals, Bus passes (GTA), Clothing (voucher), Financial assistance, food baskets, furniture, haircuts (coupons), laundry (voucher), meals, non-food pantry items, prayer and encouragement.

Volunteer Expectations

We are thankful for all who express an interest in volunteering with our organization. It is our hope to give opportunity to take part in our ministry efforts. Those who volunteer at our office are asked to meet certain expectations in order to ensure quality and continuity of services.

- Available for the same weekly shift on an ongoing basis
- Exhibit a life that is surrendered to the Lord and possess a willingness to discuss personal faith and pray with others
- Show grace (non-judgmental) to those who come through our doors, no matter what the circumstance
- Use tact while interacting with other community agencies on behalf of Serve Moses Lake

Volunteering at our clearinghouse office is rewarding and challenging experience.

Our volunteers know the importance of meeting people with compassion during their times of distress and walking with them through the journey.



"Helping People Find The Help They Need"

Are you being asked to serve?

We believe all in the body of Christ are called to serve in some way. Is our ministry the right place for you?

1. Complete the volunteer application packet, including reference from your current Pastor (available on our website or at our office).
2. Come to our office— let us get to know you and have an opportunity to see our ministry in action.
3. Pray. We will pray also, that the Lord guide you to make the right choice about where to serve.
4. Get trained! As a new volunteer you will spend several shifts observing our process until you are comfortable and ready to be on your own.

We look forward to serving our community alongside you!

Contact Us

Serve Moses Lake
422 W Third Ave
Moses Lake, WA 98837

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Visit us on the web:
www.servemoseslake.org